LumenPeripherals

RETURN AUTHORISATION

RMA-2027-3391

Issued 02 Apr 2027 · valid until 02 May 2027

CUSTOMER

Tom Eriksson
tom.eriksson@nordmail.se

ORIGINAL ORDER

LP-558204
Placed 15 Jan 2027

ITEM	QTY	REASON FOR RETURN
Lumen 87-key Mechanical Keyboard LP-KB87	1	Defective — keys not registering
Walnut Wrist Rest LP-PALM	1	Wrong item received

Requested resolution: Replacement

RETURN INSTRUCTIONS

1. Write the RMA number clearly on the outside of the parcel.
2. Include all original accessories and this form.
3. Ship within 30 days using a tracked service.
4. Refunds/replacements are processed within 5 business days of receipt.

SHIP RETURNS TO

Lumen Returns, Box 1144, 211 19 Malmö, Sweden